

The information below shows the prices charged by crematoria within a 30 minute journey of this funeral home

Cremation Fees	Adult Attended	Time Allocated	Adult Discounted	Availability	Adult Unattended
Stockton Crematorium	£955	60 Minutes	N/A	-	£525
Teesside Crematorium	£945	30 Minutes	£830	9.00am and 9:15am	£500
Hartlepool Crematorium	£1007	60 Minutes	£727 8.30am only	No service but small numbers of mourners can attend	£600

The above fees are for adult funerals (aged 18 years and over)

Please note: The time allocated relates to the time of arrival up to the point at which all mourners have left the venue
A time allocated of 60 minutes will allow for a service which is 30 minutes in length (please ask for further details)
A time allocated of 30 minutes will allow for a service which is 20 minutes in length (please ask for further details)
The above prices relate to the cremation fee only, the fee noted does not include the cost of webcasts or visual tributes

**Our Terms of Business include the following 2 options for payment (for attended funerals only).
If you have any concerns about how you will meet the cost of the funeral arrangements you have made with us please speak to us as soon as possible, so that we can help and advise you.**

Option 1: A prompt payment discount of £95

Payment in full (including third party charges) at least 5 working days before the funeral takes place and receive a discount of £95.00 on our fees.

Please Note: *If you are submitting our invoice to a bank or solicitor for payment, please ensure that they settle our invoice within the timeframe noted above. Our prompt payment discount applies only to invoices settled in full prior to the funeral taking place, otherwise our full professional service fees will be charged.*

Option 2: Deposit payment of 40% of the total cost of the funeral

Deposit to be paid at least 5 working days before the funeral takes place. The remaining 60% to be paid in full within 28 days of receipt of our invoice (after which interest charges will apply – see note below).

Please Note: *If the total cost of third party charges exceeds 40% of the cost of the funeral, you will be asked to pay the higher amount. If you do not make payment to us by the due date, we will charge you interest on the overdue sum at the rate of 4% per month and any associated debt recovery costs where applicable. Please ask for further details.*

Please note: For unattended funerals, we require payment in full prior to the cremation taking place

Payment: We accept payment by debit card, credit card, bank transfer (BACS), cash or certified cheque payments

Non-Payment: When making arrangements with us, your Funeral Director will ask you to confirm which option for payment you would prefer and you will be required to sign our Client Agreement, accepting responsibility for the payment of our fees. If you do not make payment to us by the due date, we will charge you interest on the overdue sum at the rate of 4% per month and any associated debt recovery costs where applicable. Interest will accrue on a daily basis from the due date for payment until the actual date of payment of the overdue sum.

Disclosure of Interest

The ultimate owners of this business are Robert Crake and Alison Crake (Senior Partner)

The Partners in this business are Robert Crake, Alison Crake (Senior Partner) and Louise Ross

We have no business or financial interest in any price comparison website which compares Funeral Directors Services and/or Crematoria Services and their respective prices.

The business makes donations to charitable organisations which support our local community, registering all donations that singularly or cumulatively exceed £250 (this excludes donations made by mourners).

Register of charitable donations, contributions and gratuities (in excess of £250) for the period April 2023 to September 2024

During this period the business made no singular or cumulative donation in excess of £250.00