

The information below shows the prices charged by crematoria within a 30 minute journey of this funeral home

| Cremation Fees          | Adult Attended | Time Allocated | Adult Discounted    | Availability                      | Adult Unattended |
|-------------------------|----------------|----------------|---------------------|-----------------------------------|------------------|
| Stockton Crematorium    | £805           | 60 Minutes     | N/A                 | -                                 | £490             |
| Teesside Crematorium    | £810           | 30 Minutes     | £705                | 9.00am and 9:15am                 | £435             |
| Hartlepool Crematorium  | £917           | 60 Minutes     | £681<br>8.30am only | 8.00am to 8.45am                  | £600             |
| Kirkleatham Crematorium | £930           | 60 Minutes     | £825                | 8:00am, 9.00am<br>10.00am, 5.00pm | £410             |
| Wear Valley Crematorium | £884           | 60 Minutes     | £750                | 9:30am                            | £499             |
| Darlington Crematorium  | £930           | 30 Minutes     | N/A                 | -                                 | N/A              |

The above fees are for adult funerals (aged 18 years and over)

Please note the time allocated relates to the time from arrival up to the point at which all mourners have left the venue. A time allocated of 60 minutes will allow for a service which is up to 40 minutes in length (please ask for further details)

## Our Terms of Business include the following 3 options for payment (for attended funerals only):

**Option 1:** A prompt payment discount of £95  
Payment in full (including third party charges) at least 3 days before the funeral takes place and receive a discount of £95.00 on our fees.

*Please Note: If you are submitting our invoice to a bank or solicitor for payment, please ensure that they settle our invoice within the timeframe noted above. Our prompt payment discount applies only to invoices settled in full prior to the funeral taking place, otherwise our full professional service fees will be charged.*

**Option 2:** Deposit payment of 40% of the total cost of the funeral  
Deposit to be paid at least 3 days before the funeral takes place. The remaining 60% to be paid in full within 28 days of receipt of our invoice (after which interest charges will apply – see note below).

*Please Note: If the total cost of third party charges exceeds 40% of the cost of the funeral, you may be asked to pay the higher amount.*

**Option 3:** 12 months 0% interest free payment option  
A monthly instalment option is available through our credit provider (full details on request). Please advise us at the time of making the arrangements if you wish to choose this option.

*Please Note: Acceptance is subject to an online credit check by the provider—if you have a poor credit history or CCJs, you may be asked to provide a deposit larger than one twelfth of the total cost of the funeral or your application for credit may be refused.*

**Please note: For unattended funerals, we require payment in full prior to the cremation taking place**

**Payment:** We accept payment by debit card, credit card, bank transfer (BACS), cash or certified cheque payments

**Non-Payment:** If, following receipt of our final invoice, you have concerns about how you will pay, please contact us so that we can help and advise you. If you fail to pay us in full on the due date, we may add interest to your account (interest is calculated at 4% above our bank's base rate and is calculated from the payment due date until the date payment is made). If we need to instruct debt collection agents to assist with the recovery of our costs, we may also recover from you the fees we incur.

## Disclosure of Interest

### The ultimate owners of this business are Robert Crake and Alison Crake (Senior Partner)

We have no business or financial interest in any price comparison website which compares Funeral Directors Services and/or Crematoria Services and their respective prices. The business makes donations to charitable donations to support our local community, registering all donations that exceed £250 (this excludes donations made by mourners)

| Register of charitable donations, contributions and gratuities (in excess of £250) for the period September 2020 to April 2022 |                        |        |                 |            |  |        |                 |
|--|------------------------|--------|-----------------|------------|--|--------|-----------------|
| Date   | Paid to                | Amount | Type of payment | Date       | Paid to                                  | Amount | Type of Payment |
| 30/03/2020   | Parish of Christchurch | £1,000 | Donation        | 20/05/2021 | Cleveland Alzheimer's Residential Centre | £1,000 | Donation        |
| 23/06/2020   | Parish of Christchurch | £1,000 | Donation        | 09/08/2021 | Russ Devereux Headlight Project          | £500   | Donation        |